



# CENTURY

## Implementation

We understand the challenges of introducing new technologies to your school. That's why at CENTURY we work in partnership with schools every step of the way. **So what does this journey look like?**

### 1 Your personalised support

As soon as you become a CENTURY school, you will be provided with **consistent support** throughout your implementation journey.

### 2 Establishing your needs

Every school has unique needs and will want to achieve different aims in different circumstances. For example:

- Are you looking to enable your teachers with **data-driven intelligence**?
- Are you trying to **improve independent learning**?
- Are you looking for fantastic resources to **stretch high achievers** or **support SEN students**?

### 3 Bespoke training training to suit your school

All schools receive bespoke training from our team of former teachers and experienced school account managers. Aided by years of classroom experience, our teachers create the content you see on CENTURY and know the platform inside and out.

- **SLT planning sessions** and implementation guidance
- **Teacher training sessions** on the platform
- **Support and guidance** for launching with students
- Usage **review calls**

We find students take to the platform very easily, so training is primarily focussed on exploring the full functionality of the platform with your staff and discussing best ways to integrate CENTURY with the school's policies and pedagogy.



## 4 Implementation support

We know that successful implementation in schools goes beyond staff simply being able to use a system. We work with your school to plan full rollout, including communications and support for staff, learners and parents. This process is crucial not just at the beginning, but throughout your time with CENTURY.



## 5 Onboarding

We make onboarding straightforward as we easily integrate with most common school MIS systems. Our school account managers work closely with school MIS teams to ensure a smooth process so that staff and students hit the ground running.

## 6 Ongoing support

Support from CENTURY does not stop once you are launched. We are proud of our track record of building long-lasting relationships with our customers. Typical activities throughout the year include:

- Assisting in **adapting or expanding** rollout plans
- **Top-up webinar training** for staff
- **Supporting your launch** with new year groups or subjects
- Monthly **in-depth usage reports**
- Regular **usage review calls**
- Regular **newsletter** to keep you up-to-date with our latest news and updates
- Resources to **engage and support guardians**

